



THEATRE HOSTEL GUEST POLICY

In order to keep the accommodation clean, safe and easy going, each guest is requested to have a look at the following policy and confirm his/her agreement with each term and point by signing below:

Registration

- Every Guest has to provide a valid passport or I.D. card number fill and sign under the policy. By signing the policy, the Guest acknowledges that the policies are respected.

Check in / Check out

- The hostel is supervised by the receptionists and if someone or a group of guests is not respecting the policy, will be checked out immediately! In this case we are not refunding any prepaid money.
- You can check in at 15:00 (if possible, we organize earlier check-in) and you have to leave your bed 11 a.m. after the last night. There is a penalty for late check outs: 1000AMD/hour.
- If you intend to lengthen your stay, please inform us before the last night that you originally booked for. You can do so if there is availability and you have to pay for that in advance too. No just-in-case bookings!

Payments

- **Payment (for all the nights you spend) is due before the very first night.** We accept Armenian Drams (AMD) in cash or bank transfers. There is NO refund provided if early checkout is made. We deserve the right to require a bed deposit from every guest. The deposit is about EUR10. Deposits are refundable if bed-linen is returned to the reception.
- If you would like to use any of our services, you always have to pay for it in advance.

Inside the Hostel

- Our 'neighbor' policy requires us to be silent in the Hostel and in the building as well from 10 p.m. to 10 a.m.
- Aiming to provide comfort both to the guests who want to enjoy Yerevan city nightlife and those people who don't want to be disturbed by the noise of late night guests while sleeping, **the guests are requested to enter the Hostel no later than 02:00AM, otherwise the Hostel door will be closed until 07:00AM.** This rule does not apply to the guests who stay in private rooms and the ones who need an early check-in/check-out during 02:00-07:00.
- The cleaning session is **between 1.00 p.m. and 3.00 p.m.** every day. Due to the sanitary regulations, the guests are asked to leave the hostel during this time.

- The use of your own bed-linen or sleeping bag is strictly forbidden. We provide bed-linen for everybody.
- Please note that you are not allowed to smoke in the hostel.
- We do not allow hard alcohol drinking in the hostel. If you want to get drunk there are loads of places.

Visitors

- For your protection and for the protection of fellow travelers, no guests are permitted.

Property

- Hostel is not responsible for personal property of any kind. We do not have a luggage room, but after checking out we can store your luggage for free in the reception but please take into account that the receptionist/hostel is not responsible for personal property of any kind.
- Any damages caused by any of the guest will need to be paid for, please treat everything as it was your own.

Beds Assignment

- Beds are allocated on the arrival day. All beds available or confirmed are not necessary in the same room. There is no guarantee a group of 2 or more people will be in the same room, or no guarantee a booking will have the same bed all nights. Each bed is intended for one person.

Cancellation policy

- The cancellation policy is 48 hours. If you do not show up for your reservation, or cancel after the above mentioned time, the Hostel will charge your credit card for the first night of your booking. This does not apply to the in-house guests: **there is NO refund provided if early checkout is made.**
- The Hostel reserves the right to cancel the reservation after sending a notification to the guest.

Hereby I confirm my agreement with the above mentioned terms and conditions by signing below realizing that the violation of the above mentioned points may lead to urgent abandonment of the Hostel without refund, monetary penalties, civil suit, or criminal prosecution:

Signature

Name, Surname

Date: dd/mm/yyyy